



Frequently Asked Questions – Parent Guide

We know choosing the right daycare is an important decision. Here are some of the questions parents ask most often, along with our answers.

1. What is your educational philosophy or curriculum?

We believe children learn best through play, exploration, and hands-on experiences. Our program combines structured learning with creative activities to support every child's social, emotional, physical, and academic growth.

2. What is a typical daily schedule like?

Children enjoy a balanced routine of learning, play, meals, outdoor time, rest, and enrichment activities. Each day includes circle time, small group activities, arts and crafts, outdoor play, and quiet time for naps or relaxation.

3. What are your teacher-to-child ratios?

We follow or exceed state guidelines for safe ratios. This ensures every child receives personalized attention, close supervision, and plenty of support throughout the day.

4. What qualifications do your staff members have?

Our teachers are trained in early childhood education and certified in CPR/First Aid. We provide ongoing professional development to keep our staff up-to-date on the best practices in child care.

5. How do you keep children safe and healthy?

Safety is our top priority. We maintain secure entry and exit procedures, sanitize classrooms daily, and closely monitor children's health. All staff are trained in emergency preparedness, and we have clear protocols for illnesses, allergies, and injuries.

6. How do you handle food and nutrition?

We provide healthy, balanced meals and snacks each day. If your child has food allergies or dietary restrictions, we work closely with you to ensure their needs are met safely.



7. What is your approach to discipline and guidance?

We use positive guidance techniques to teach children how to express themselves, solve problems, and respect others. Our goal is to create a nurturing environment where children feel safe, valued, and understood.

8. How do you keep parents informed?

We partner with families through daily updates, photos, and notes about your child's day. Teachers are always available to answer questions, and we hold regular parent meetings to discuss growth and development.

9. Do children get outdoor playtime?

Yes! Weather permitting, children go outside every day to run, play, and explore. Outdoor play helps build gross motor skills and encourages healthy habits.

10. What are your hours and policies for pick-up/drop-off?

Our center opens at 7:00 a.m. and closes at 6:00 p.m. Families sign children in and out securely through the ProCare app, and only authorized adults may pick them up. For late pick-ups, please notify us as soon as possible; additional fees may apply.

11. How do you help new children adjust?

We know starting daycare is a big transition. We support families with gradual introductions, extra attention for children experiencing separation anxiety, and lots of love and reassurance to help them feel comfortable.

12. What is your tuition and enrollment process?

We offer both full-time and part-time options. Tuition rates vary by age group and schedule. To enroll, families complete a registration form, provide required health records, and schedule a start date.